

INSPECTIONS FOR RETAIL IN DMCC FREE ZONE IN ACCORDANCE WITH DUBAI MUNICIPALITY REGULATIONS

All retailers based in DMCC Free Zone are to be advised that food and health safety requirements are controlled and managed by Concordia and Dubai Municipality. Concordia's role is to conduct "food and health safety" inspections for all retailers to ensure that they are in line with Dubai Municipality regulations with regard to public health and safety. This reduces hazards and enhances the consistency of good practices.

There are different stages of these inspections:

Stage (1): **Layout and Design Inspection** will be conducted after completion of fit-out work to verify and ensure that the works have been completed in accordance with design, and food and health safety requirements.

Stage (2): **Unannounced Operations Inspections** will be conducted in order to verify and ensure that all operational procedures and practices are carried out in accordance with food and health safety requirements.

In parallel, Dubai Municipality's "Food Control Department - Inspectors" and "Health Control Department - Inspectors" are conducting random, unannounced inspections of all food premises and retail in order to control food and health safety in the DMCC Free Zone.

Both parties, Dubai Municipality and Concordia, will issue inspection reports to retailers to give them the opportunity to take appropriate action in response to the comments. Follow up inspections will be conducted by both parties to ensure that all required actions have been taken. Should retailers not take remedial action, or repeat the violations, they will be fined.

Reports issued by the Dubai Municipality's inspectors will include the inspector's name, email address and contact number at the end of the report, so they could be approached directly with your queries.

DMCC's Compliance inspectors will additionally carry out inspections. The focus of their inspections is to ensure that DMCC members comply with the Free Zone Rules and Regulations as they apply to licensing, operations, offices, visas and other areas covered by the Regulations. The Free Zone Rules and Regulations are available at:

<http://www.dmcc.ae/open-a-business-member-zone-rules-and-regulations>

Listed below are links to where Dubai Municipality's guidelines for Health and Safety may be found:

For DM Health & Safety guidelines for retail:

http://login.dm.gov.ae/wps/portal/DepartmentHomePageEn?WCM_GLOBAL_CONTEXT=/wps/wcm/connect/DMContentEn/Home/Common/Health+and+Safety+Technical+Guidelines

The Dubai Municipality Food Code – English

http://www.foodsafe.ae/contentfiles/uploads/Food_Code_English_interactive.pdf

The Dubai Municipality Food Code – Arabic:

<http://www.foodsafe.ae/contentfiles/uploads/Food-Code-Arabic-Binder2.pdf>

The Dubai Municipality food safety requirements for food premises – In brief:

<http://www.foodsafe.ae/pic/business-requirements.aspx>

For more detailed information on specific requirements, you may contact Dubai Municipality directly:

http://www.dm.gov.ae/wps/portal/CommonPageEn?WCM_GLOBAL_CONTEXT=/wps/wcm/connect/dmcontenten/Home/Common/ContactUs

Questions regarding Concordia's inspection reports may be directed to the Concordia Service Desk at servicecentre@concordiadubai.com or 043688883.

This collaborative regime will ensure that the highest quality services are being offered to end users in DMCC Free Zone and that all Concordia, Dubai Municipality and DMCC regulations are being complied with by DMCC retailers. DMCC looks forward to the co-operation of all retailers to make DMCC Free Zone located in Jumeirah Lakes Towers a quality retail destination.